

The following business conditions regulate the on the right relations between the customer and the shop supplier STUDIO GUM (Johannes Moeller). These business conditions are exclusively valid it.

Your contracting party is
STUDIO GUM, Johannes Moeller
Scholzgasse 11
A-1020 Vienna, Austria
Phone: +43 1 33373444
Fax:+43 1 81749552193
Email: office@studiogum.com

Johannes Moeller
PSK, KtoNr.: 10310045719, BLZ:60000
IBAN: AT67 6000 0103 1004 5719
BIC: OPSKATWW

UID: ATU10626401

To be allowed to order from STUDIO GUM, you must be of age or have the contractual capacity demanded in your country. The customer is responsible to weiters that the ordered articles violate no laws or hurt import restrictions of his country.

With sending the ordering form the order gets final. This can in writing happen by phone by fax or e-mail. You receive a confirmation of your order from us and know so that your order was successful. We like to be you for information at disposal any time. Consult by phone or by e-mail our customer service. Tel.: +43 1 3337344 or office@studiogum.com

Prices:

The list prices are valid it at the time of the order. All prices are in EURO and contain the legal Austrian value added tax of 20%. STUDIO GUM reserves possible changes of price for itself. Possible misprints do not commit us to doing any performances. At measure makings and outsizes we take the liberty of settling an impact.

Modes of payment:

The possibility is under the following modes of payment to vote:

Credit card:

STUDIO GUM accepts VISA and Mastercard.

You have the possibility of sending us your data about an encoded connection. Your personal data will assign connection to SSL (secure sockets Layer) by means of one and it is made sure with that that your data do not fall into false hands. You recognize this sure connection by a closed lock in the lower browser strip. This method of payment is regarded as the sure and comfortable on the Internet, the lowest expenses arise and there is an

insurance by the credit card companies.

Merely the authorization by the respective credit card company is made by the input of your credit card data. Your account gets first loaded if deposit be the ordered product out preparedly to deliver is or unservereseits also can do one under certain conditions debited. However, this is arranged things with you before.

If you do not want nevertheless to transmit your credit card data by Internet, you are so welcome to send your order by Fax:+43 1 81749552193 / Phone +43 1 3337344 or as an encoded e-mail (office@studiogum.com). Of course there is also the usual mail way (STUDIO GUM, Scholzgasse 11, A-1020 Vienna).

Bank transfer:

You are welcome to transfer us the invoice amount to our bank account also in advance:

Johannes Moeller

PSK, KtoNr.: 10310045719, BLZ:60000

IBAN: AT67 6000 0103 1004 5719

BIC: OPSKATWW

The bank charges fall at expense of the customer. The order is immediately after in-payment sent as far as being stored. You also are welcome to send us the one confirmation of payment by fax, e-mail or mail, through this the dispatch accelerates himself.

Cash payment:

Send us your ordering form by certified mail together with cash or pay us a visit personally! Our address is: STUDIO GUM, Scholzgasse 11, A-1020 Vienna.

We request a telephonic appointment agreement of you, though! Tel.: +43 1 3337344

Delivery:

The delivery is or corresponding parcel services carried out by mail. The ordered product is delivered in neutral packing with the following sender detail:

ST.GUM / Johannes Möller

Scholzgasse 11

A-1020 Wien

The transportation costs are for debits of the customer and vary according to recipient country, package weight and mode of transport. Please gather the entsprechende sum from your ordering form. If in an order a not correct postage and/or no corresponding delivering type should have been chosen, we reserve for us to amend the postage on the country dependent amount or to correct the delivering type. Deliveries outside the EU are subject to the respective custom laws and have to be paid duty on correspondingly. You should wish a special delivery express, UPS etc., you please inform us about it. STUDIO GUM takes on the additional costs at partial deliveries. The delivered product remains until her complete payment in the property of STUDIO GUM.

Delivery time:

It is our latex designs individual products, the delivery time has behaved depending on order here for 1-6 weeks. We like to inform you about the expected delivery time of your order. We reserve in front of, under to for us certain circumstance the delivery time shouted down, try, however, to process and to send your order as fast as possible.

Right of return:

There is a guaranteed 14-day exchange and right of return (far sales law) as of receipt of the order. The return has to be carried out on the risk and at the expense of the customer.

In principle, hygiene articles which already were in use are excluded from repurchase and exchange. The skin also is part of it on latex clothes worn at the genitalia particularly. The immediate costs of the return have to be borne by the consumer. Originally we like to take packed goods back, either you then receive a credit note or the corresponding sum is credited on your bank account. Please contact us in any case before you want to send back or exchange an article. Of course faulty parts are exchanged. However, the exchange right does not include damages which result from the transportation. Here an immediate check and entry should be carried out for the haulier since otherwise any claim to compensation expires.

Liability:

Liability claims for indirect or immediate damage which results for the customer or user of from economic losses, loss of or damage to property or death or injury of any persons which is in any way with the purchase or the delivery of any products in connection is impossibility provided that STUDIO GUM does not fell provably deliberate rough or negligent fault at expense.

Protection of data privacy:

The personal customer data get, confidential in accordance with the protection of data privacy no passing on treats and is carried out it to third parties. We take the liberty of using your data, however, within the company to inform you about STUDIO GUM about news. If you should not wish this, then please inform us about it and we will immediately delete you from the newsletter.

Place of jurisdiction:

For these business conditions as well as all of the on the right relations between STUDIO GUM and the customer the right of the Federal Republic Austria is regarded as agreed mandatorily. Other national legislations are excluded. Place of jurisdiction for all on the right disputes arising from the contract relationship is Vienna.

Dealer enquiries:

All our articles are home productions. If you are interested in our products, please make contact with us, we like to inform you about our dealer

conditions.

E-mail: office@studiogum.com or Tel./fax: +43 1 3337344

Contact:

If you still should have questions which we could not answer you here, then please make contact with us.

Your contact person is:

Johannes Moeller (tel.: +43 1 3337344) - e-mail: jj@studiogum.com